## NEW ZEALAND KING-CARE™ KingGuard® Offer - Terms and Conditions

- 1. King-Care provides a range of services and products designed to help you maintain and refresh your King Living furniture.
- 2. These Terms and Conditions describe the scope of the *KING-CARE KingGuard Offer* (**the Offer**).
- 3. The Offer is made to selected customers (who have previously purchased a King Living product) when they receive a personal message from King Living (the **Personal Message**).
- 4. **Time Limitation:** Offer is valid from you receive the Personal Message; Offer expires on the **Expiry Date** which is specified in the Personal Message, (the **Term**).
- 5. **Benefits:** The Offer entitles a customer to receive:
  - 1. free KingGuard fabric protection on replacement fabric (not leather) covers with their King-Care Order; and
  - 2. a free (i) fabric care kit or (ii) leather care kit, (whichever is applicable).
- 6. **Eligibility:** The Offer is available solely to a customer who:
  - 1. receives the Promo Code via the Personal Message;
  - 2. requests a price Quotation (**RFQ**) via the online form before the Expiry Date (no face to face transactions);
  - purchases new replacement covers in accordance with the price Quotation which is provided to the customer after the customer responds to to this Offer;
- 7. **Exclusions**: The following exclusions apply to the Offer:
  - 1. Offer is not available to Trade & Commercial (KING Trade) customers who already receive the KING Trade discount when they purchase new replacement covers.
  - 2. Free KingGuard is limited to fabric (not leather) covers and only for fabrics selected from the King range of fabrics. (Not available on Out of House Fabric range.)
  - 3. Free KingGuard is not offered for certain fabrics from the King range which are not compatible with KingGuard fabric protection. However, an eligible customer will still receive the free (i) fabric care kit or (ii) leather care kit, (whichever is applicable).
- 8. The Offer is limited to New Zealand.
- 9. King Living reserves the right to change, alter or end the Offer at any time.
- 10. King's standard Terms and Conditions of Sale apply to all products sold as part of the Offer except to the extent they are varied by these Terms and Conditions, which take precedence.

For any queries regarding the regarding the KING-CARE KingGuard Offer, call **0800 546 422** or email service@kingliving.co.nz